

About the COVIDSafe app

1 May 2020



The Australian Government has made an app called **COVIDSafe**.

An app is something you use on your mobile phone.

You do not have to use the app.

It is your choice.



The COVIDSafe app can help everyone during Coronavirus.

Coronavirus is also called COVID-19.

The app can

- Help the government let you know if you have been near someone with COVID-19
- Help you tell the government if you have COVID-19

It helps everyone be more aware.

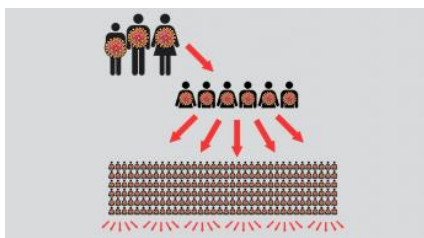


You can download the app on your mobile phone for free.

You need to have a smart phone to download the app.

You can delete the app at any time.

How the COVIDSafe app works



COVIDSafe uses **Bluetooth**.

Bluetooth is on your smart phone.

It shares information with other people's phones.

COVIDSafe makes a record of the people you come into close contact with.

The other people must have the app too.

If they do not have the app, COVIDSafe will not make a record.

How to use the COVIDSafe app



Go to the Apple store or Google Play to download the app on your phone.

When you download the app you have to set it up.

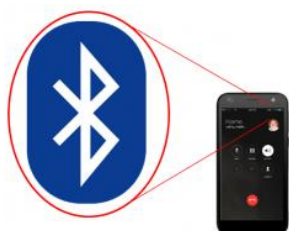
You have to agree to share information with the Australian Government.



You will need to put in some personal information.

- your name
- your age
- your postcode
- your mobile phone number

You can ask someone to help you to put the app on your phone.



To use the app turn Bluetooth on and keep it on.

If you turn Bluetooth off on your phone the app will not work.

You have to keep the app running for COVIDSafe to work.



Because the app needs to run all the time your mobile phone battery may be used up quicker.

You might need to charge your phone more often.

What about privacy



Your information is private.

The only people who can see the information on the COVIDSafe app are the Australian Government.

The Government will not share the names of anyone who has Coronavirus.

For more information



See CID's other Easy Read info on Coronavirus

Call the CID info service on **1800 424 065**.

Visit the Department of Health website

www.health.gov.au